

Access Card User Guide

To register / top-up

- a. Dial 6347 9950
- b. Select Language
- c. Enter PIN + #

To Top-up Overseas Mobile

- a. Dial 6494 0088
- b. Select Language
- c. Select 'Phoenix Card User', enter PIN + #
- d. Dial Country Code + Area Code + Tel No. + #
- e. Enter Top-up Options

To Make Direct IDD (PIN-Based) Call (Use the 1st PIN for PIN-Based Dialing)

- a. Dial 6347 4055 or 1800 883 4011
- b. Select Language
- c. Enter PIN (1st PIN) + #
- d. Dial Country Code + Area Code + Tel No. + #

To Make Direct IDD (PIN-Free) Call

- a. Dial 6347 4077
- b. Dial Country Code + Area Code + Tel No. + #

To Make CallBack Call

- a. Dial 6347 9955
- b. Call will be disconnected. Wait for the system to call back to your phone
- c. Dial Country Code + Area Code + Tel No. + #