

## **Phoenix CallBack Card User Guide**

### **To Register / Top-Up**

- a. Call from the phone number you wish to register
- b. Dial 6347 9966
- c. Select Language
- d. Enter PIN + #
- e. You have now automatically registered your number to use Phoenix CallBack Card Service

### **To Make Callback Calls With Your Registered Number**

- a. Dial 6347 9977
- b. Your line will be disconnected. Simply hang up the phone
- c. Wait for our system to call you back (usually within 10 seconds)
- d. Dial Country Code + Area Code + Tel No. + #

### **To Top-up Overseas Mobile From Singapore**

- a. Dial 6494 0088
- b. Select Language
- c. Select 'Phoenix CallBack Card User', enter PIN + #
- d. Dial Country Code + Area Code + Tel No. + #
- e. Enter Top-up Options