

USER GUIDE

User Guide

1. System Requirement

1.1 Basic Requirement

Getting Ready

1. PC or Notebook
2. Internet Connection
3. Phoenix 1516 IDD service customer
4. Register account for Phoenix Talk
5. Earphone
6. Speaker or Microphone

NOTE:

- *To subscribe this service, the subscriber must have a Google account (Gmail) in order to use Phoenix Talk service.*
- *You will need to activate your account at <http://ptalk.my1516.sg/> with the verification code received through SMS from Phoenix Talk upon registration.*

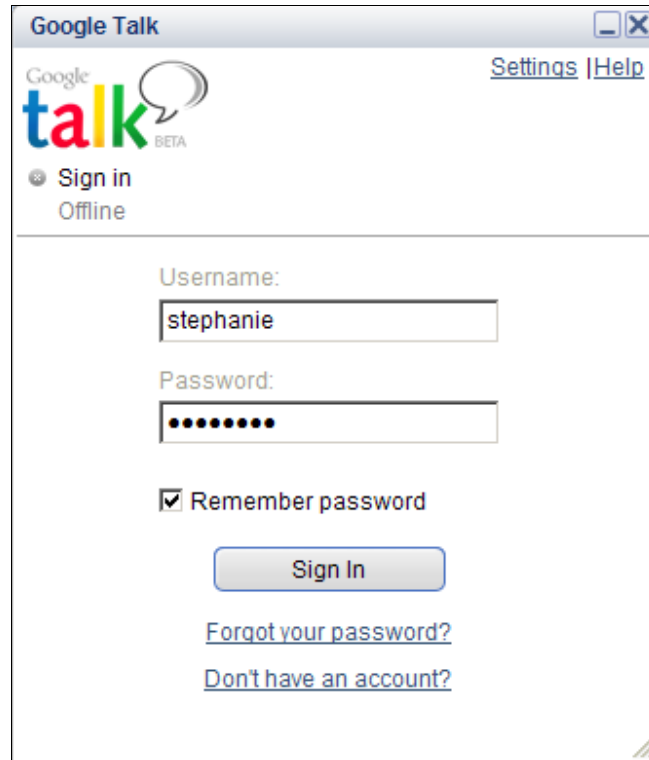
2. Installation and Setup

The Google Talk downloadable client is available for Microsoft's Windows operating system only.

For MAC users, you need to log in to iGoogle. A web-based application that is integrated into the Gmail interface; a video & voice chat plugin is available for the web-based app on MAC.

2.1 Downloading of GoogleTalk Software (For Microsoft's Windows operating system only)

1. You can download the FREE Google Talk client to your desktop computer or notebook from: <http://www.google.com/talk>.
2. Download and save the installation file onto your PC.
3. Run the installation file from where the program is saved. Accept all default settings/ agreement during the installation.
4. Click Finish to complete the installation. GoogleTalk will pop out when completed.
5. Now sign in to Google Talk with your Gmail username and password. Once Sign in, you can now start to make calls.



2.2 Without Downloading of GoogleTalk Software (For Microsoft's Windows operating system and MAC only)

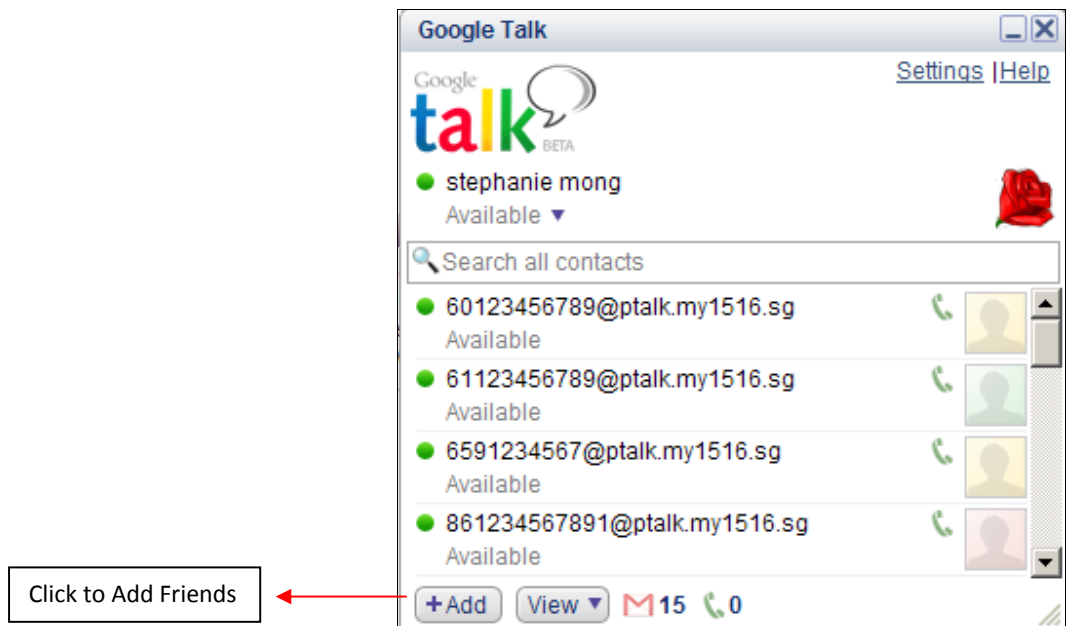
1. Log in to iGoogle from <http://www.google.com/ig> or Log in to your Gmail account at www.gmail.com .
2. In your chat list, select the contact you want to call and double clicked it. You will see a chat window, just click "Video & more".
3. Next, clicked at "click here" to install video & voice chat plugin. After installing, you can start to make a call.
4. Your Gmail contacts are pre-loaded into Google Talk. Your most frequently-emailed contacts are at the top of your friends list.

3 Phoenix Talk Address Book Features

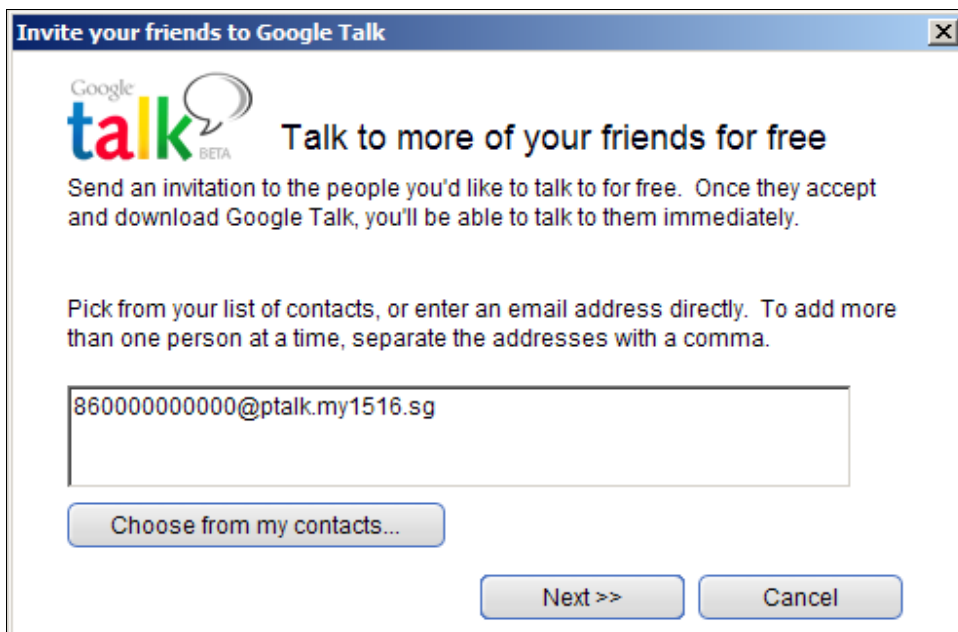
You MUST add new contacts first before you can make any international and local call.

3.1 Add New Contacts

1. To add new contacts, from the window click on "Add" button to invite friends.



2. Enter "country code + area code + mobile number@ptalk.my1516.sg"
(example: 860000000000@ptalk.my1516.sg).



3. After adding the numbers, you can right click to rename this contact number to their name.


4 Making Calls

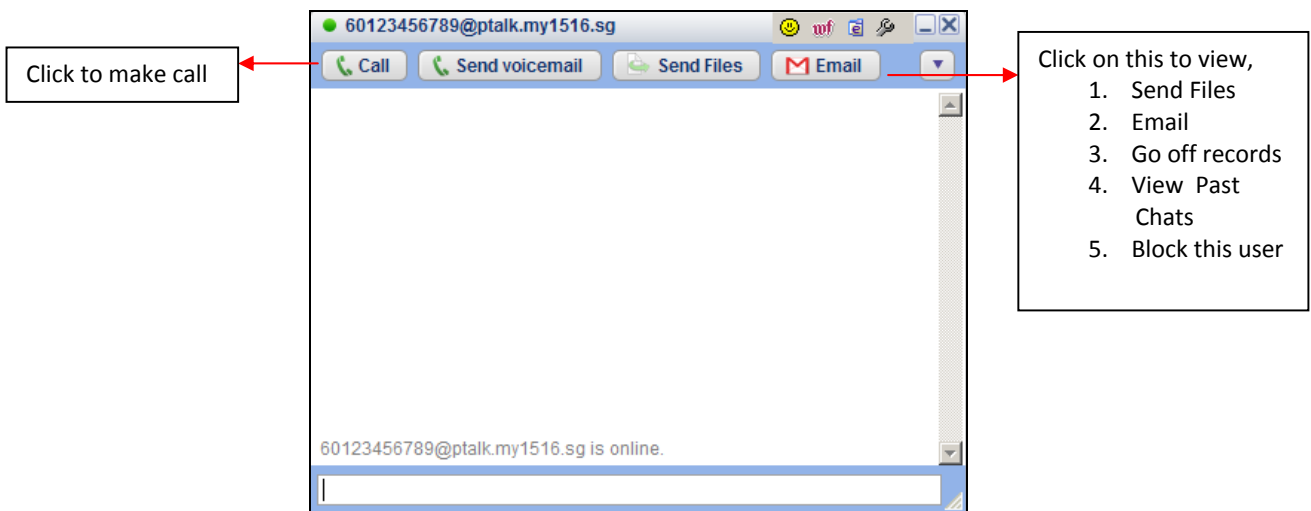
You can make calls from PC-to-Phone (PC2P) using Phoenix Talk .


Note: For PC2P call, both party must call to each other at their PTalk account.

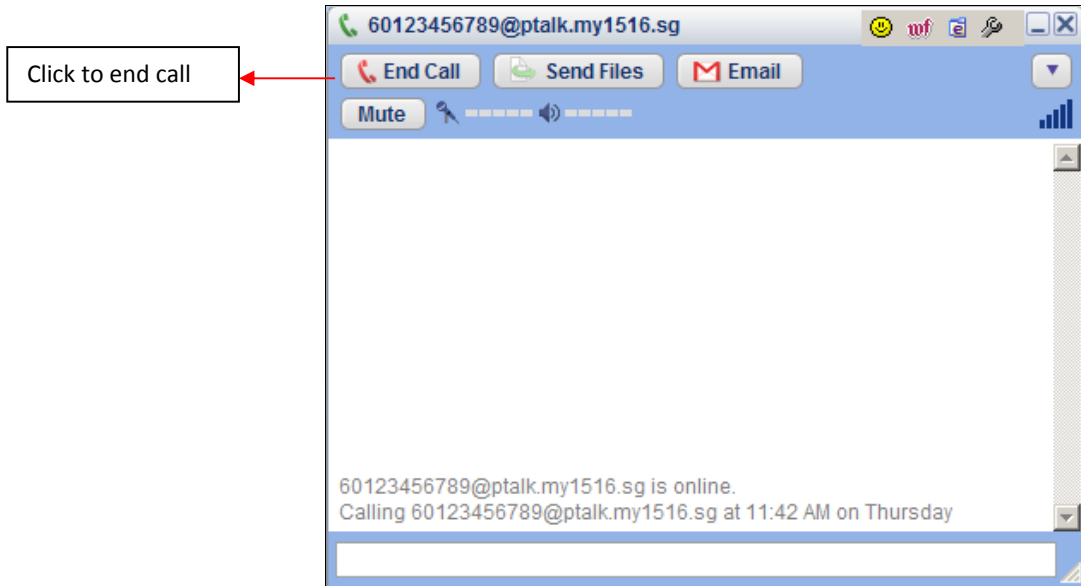
Example: calling from stephanie@ptalk.my1516.sg to peter@ptalk.my1516.sg

4.1 Calling from PC-to-Phone

1. After you save your contacts “country code + area code + mobile number@ptalk.my1516.sg” (example: 860000000000@ptalk.my1516.sg).
2. Click at the contact that you like to make call.
3. You can see a window which will appear as seen below. After that, click on a small  **Call** button.

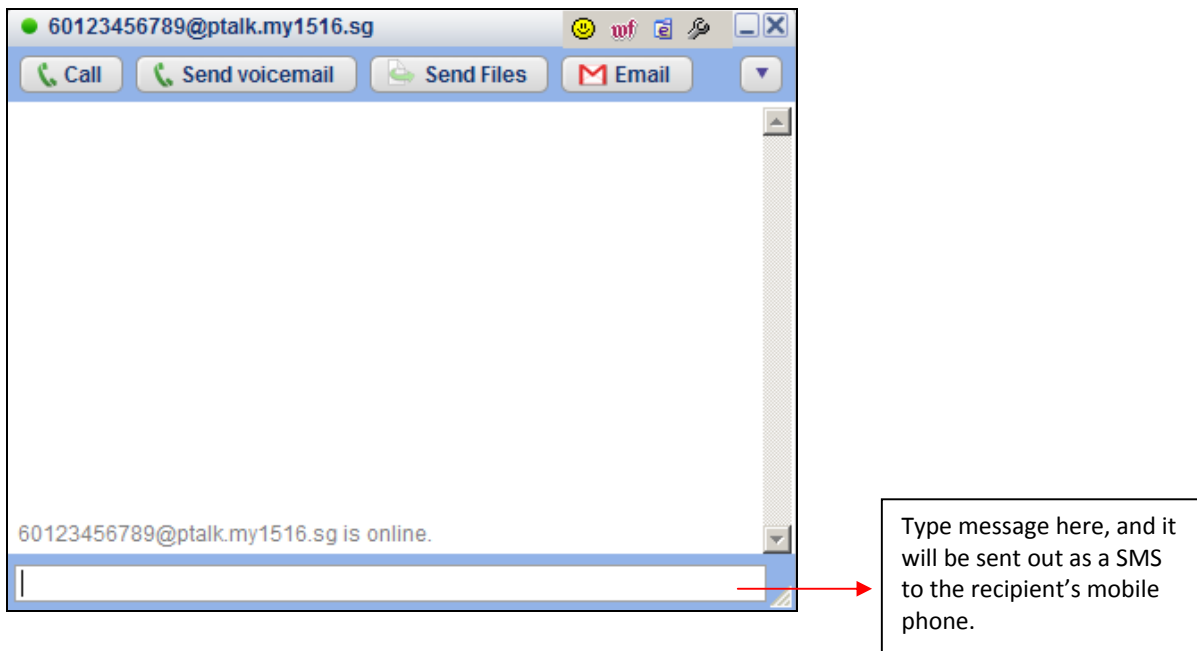


4. Wait for call to be established.
5. Once connected, you can start the conversation.
6. To end call, click on the  **End Call** button.




4.2 Sending international & local SMS from PC to Phone

1. Click on the contact that you like to send SMS to.
2. Type the text message into the window. Key in Enter after finish your texting.
3. Text Message will be sent as SMS to the recipient at immediate.



ADDITIONAL FEATURES

4.3 Making a PC to PC call

1. Add new contacts as the same instructions as mentioned previously. But this time round add their Gmail account as contact that is name@gmail.com (eg: Peter@gmail.com).
2. After you save your contacts, click on the contact that you like to make call.
3. Now, click on a small  Call button. On clicking, the call initiating window will appear. You are now connected to the call.

*Note: For PC2PC call, both party must call to each other at their Gmail account.
Example: calling from stephanie@gmail.com to peter@gmail.com*

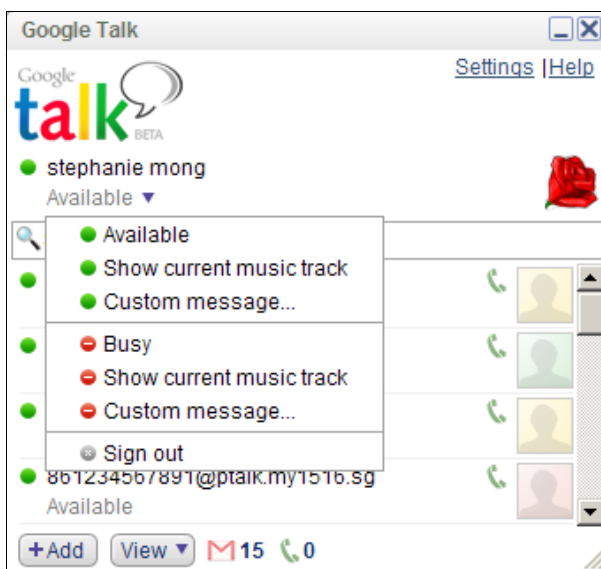
4.4 Sending Files

1. Click on a name to open a chat window.
2. Just click on "Send Files" button then attached the file that you like to send

4.4 Instant Messaging

1. After you add your friend's google account (GMAIL), you can just type the message in the window box. It will be sent as normal Instant Messaging (IM)text.

4.5 Setting your availability status



You can set your availability status or customize a message that appears when others mouse over your name in their Google Talk window.

4.6 Searching your friends

Search your friends list by typing a name into the search box

