

This Quick Reference Guide provides you with the dialling instructions you need to use the service you are subscribed to. It is especially useful when you have forgotten the dialling procedure while abroad.

Simply print this page, cut along the line, fold in half, and carry it with you wherever you go.

### Quick Reference Guide for **SmartDIAL**

- 1 For **Singapore Registered Number**, simply dial the Smart Access Number.

For **Overseas Registered Number**, dial the international Access number (eg. 00), followed by 65 (S'pore country code) and the **Smart Access Number**.

**Example: 00-65-XXXXXXX**

*Note: Please check with your overseas PTT for the international access number.*

- 2 Hang up the phone after hearing **2 (two)** rings.
- 3 Your telephone will ring within **10 (ten)** seconds.

- 4 Pick up the receiver and you will hear the following message:

**“ Please enter your destination number ”  
followed by the hex key**

- 5 Dial the destination telephone number as follows:  
**Country Code + Area Code + Telephone Number + #**

- 6 You will hear the voice prompt:

**“ Please hold the line while we connect your call ”**

- 7 Your call will be connected within a few seconds

- 8 To disconnect the call, just press disconnect key on the mobile phone. For fixed line phone, please enter “###” (hex, hex, hex) before putting back the handset

