

Phoenix World Connect Access Numbers Quick Reference Guide

From	Dial Access Number	Toll-free / Non toll-free	Phoenix Surcharge	Conditions
Australia	1800 221 060	Toll-free number	No	- The access number is reachable from fix phones, mobile phones and payphones
China	400 8899 142	Non toll-free number	No	- The access number is reachable from fix phones, mobile phones and payphones
Hong Kong	5808 0119	Non toll-free number	No	- The access number is reachable from any phone within Hong Kong, including mobile phones and pay phones
Japan	0120 997 287	Toll-free number	Yes, S\$0.30 per call incurred when calling the Japan toll-free access number	- The toll-free access number is reachable from fix phones only - It is not reachable from mobile phones and payphones
	(03) 4520 9689	Non toll-free number	No surcharge when calling the non toll-free access number	- The non toll-free access number can be called from any number within Japan, including mobile phones and payphones
Malaysia	1800 87 7023	Toll-free number	No	- The toll-free access number is reachable from fix phones only, not reachable from mobile phones and payphones
Taiwan	0809 088 828	Toll-free number	No	- The access number is reachable from fix phones, mobile phones and payphones
UK	0800 0988 209	Toll-free number	No	- The access number is reachable from fix phones and mobile phones - It is not reachable from payphones
USA	1866 999 7713	Toll-free number	No	- The access number is reachable from USA (Mainland & Hawaii) fix phones & mobile phones - It is not accessible from payphones

NOTES:

- Some local hotels may restrict access to toll-free numbers. A surcharge may also be imposed on the call you placed through the hotel. Please check with the hotel reception on surcharges.
- Please note that the access numbers are not toll-free when dialing from a mobile phone. Local airtime charges are applicable when calling from a mobile phone.
- The access numbers from certain countries may not be reachable from mobile phones and/or payphones.
- When dialing the access numbers from payphones, you may be required to deposit coins or phonenumber.
- All rates do not include any surcharge or tax imposed by hotels and overseas telecommunications operators.